NHS Cervical Screening Management System programme update

NHS Digital

Dear colleague,

Important update about the new NHS Cervical Screening Management System

We want to update you about the new NHS Cervical Screening Management System which will replace the current call/recall IT system for the NHS Cervical Screening Programme.

We are working at pace to design and develop a safe and stable new system through user centred design. In the interest of clinical safety, which is our main priority throughout this process, it has been agreed that further time is needed to develop and test the new system to ensure that it can be deployed safely.

The launch of the new system has therefore been postponed from 30 October 2021. We are working on a revised timing plan, so we will communicate this as soon as it has been confirmed.

Please continue to use the current NHAIS based system until the new NHS Cervical Screening Management System is launched in 2022.

For your information, we have provided a link to the latest NHS England and Improvement letter.

NHS CSMS October 2021 Important Update

We hope that this will give providers of NHS Cervical Screening Programme services additional time to prepare for a safe and smooth transition to the new system.

What steps can providers of NHS Cervical Screening Programme services continue to take to support us with these important changes?

We are seeking your support to ensure that all providers of NHS Cervical Screening Programme services have actioned the following steps by 1 December 2021:

1. Update devices with the latest software

To access the new NHS Cervical Screening Management System, additional software will need to be installed on your provider's devices. Almost 93% of NHS organisation who provide NHS Cervical Screening Programme services have already downloaded and started testing NHS Credential Management. For more information, please follow the guidance about the IT requirements.

2. Arrange for NHS smartcards to be set up and updated

Access to the new system will be via an NHS smartcard only and we are very grateful to those providers who have already arranged access for staff using their smartcards. All staff who need access to the NHS Cervical Screening Management System will need to have an NHS smartcard with the correct role, workgroup profile and permissions in place before they can use the new system. Staff who do not currently have an NHS smartcard set up, ready to use with the new system should contact their local registration authority to apply for one as soon as possible. So far more than 21,000 members of the workforce have updated their smartcards and we would like to thank colleagues for their assistance with this.

Please use the guidance to ensure NHS smartcards have been updated accordingly by the deadline.

3. Install NHS smartcard readers

All organisations will need to ensure that staff working in cervical screening services have access to an NHS smartcard reader to use with the new NHS Cervical Screening Management System.

For more information please follow the guidance about the IT requirements.

Our next implementation readiness webinar

Our webinars have been postponed until further notice. But we will keep you informed of the next date.

In the meantime, if you want to catch up on any other past webinars that you've missed, please visit our website here.

Further information

Detailed guidance and information about how to help your organisation prepare for the new system is published on our website.

Further support and guidance is also available directly from the programme team. Please email us: screening.implementation@nhs.net

Best regards,

Cervical Screening Programme, NHS Digital